

Life Changes, Inc.

P.O. Box 3137, Sparks, NV 89432

775.685.8145, LifeChangesInc@yahoo.com



Terms & Conditions

This website is owned and operated by Life Changes, Inc. These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors an overview of our sober living programs and an opportunity to participate in our events. By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.

[Privacy Policy](#)

Information Collected

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, and contact information); comments, feedback, product reviews, recommendations, and personal profile. Payment information is not stored unless you specify a reoccurring donations.

How Info is Collected

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why?

We collect such non-personal information for the following purposes:

1. To provide and operate the Services;
2. To provider our users with ongoing customer assistance and technical support;
3. To be able to contact our visitors and users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred non-personal information, which we may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

Use, Storage and Sharing of Your Info

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products, events and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PPCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discovery. PCI-DSS requirements help ensure the secure handling of credit card information by our organization and its service providers.

Communication

Life Changes, Inc.

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We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Policy Updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Contact

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at Sandy@LifeChangesInc.org or send us mail to: Life Changes, Inc. , Administration, PO Box 3137, Sparks, NV 89432

Refund Policy

Sober Living Home services are charged on a weekly or monthly basis and a one time non-refundable administrative fee is charged at the initial point of stay. On intake, residents sign a 90-day agreement for services and their bed space is reserved for the period of time. Should a resident choose to leave the program early, a 30 day notice is required and the refund is calculated at that time.

Non Discrimination

“Life Changes, Inc. does not discriminate and does not permit discrimination, including, without limitation, bullying, abuse or harassment, on the basis of actual or perceived race, color, religion, national origin, ancestry, age, gender, physical or mental disability, sexual orientation, gender identity or expression or HIV status, or based on association with another person on account of that person’s actual or perceived race, color, religion, national origin, ancestry, age, gender, physical or mental disability, sexual orientation, gender identity or expression or HIV status.”

- Any resident who has experienced prohibited discrimination may file a complaint with the Division; and Nevada Department of Health and Human Services

Division of Public & Behavioral Health | Bureau of Health Care Quality & Compliance

727 Fairview Dr., Suite E | Carson City, NV 89701

www.dhhs.nv.gov or www.dpbh.nv.gov